

hopeSun Series String Inverter

(60KTL,60KTL-M, 70KTL,70KTL-M, 75KTL,80KTL-M)

User Manual

Version: V1.0

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Thank you for purchasing products designed and manufactured by Shenzhen Hopewind Technology Co., Ltd. (hereinafter referred to as "Hopewind"). We hope our products and this manual can meet your demands. Any suggestion for improvement shall be appreciated.

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About this manual

For Readers

This manual is helpful for technicians who need to install, commission, operate and maintain this string inverter. Suggest you view this manual carefully before use relative devices. Readers are supposed to have basic knowledge on electric components, wiring, signs and mechanical drawings.

Outlines

Chapter	Contents
1 Safety Precautions	Safety precautions which must be observed when transporting, storing, installing, running and maintaining the inverter
2 Product Description	Introduce relative basic principles, naming rules, machine configuration, product data.
3 System Installation	Unpacking inspection, installation tools, installation environment, reserved space, fixing method, cable connection.
4 Commissioning Guide	Check before startup, the commissioning and startup of the string inverter.
5 Maintenance and Troubleshooting	The daily maintenance methods, maintenance intervals, and troubleshooting of the product are introduced.
6 Inverter Processing Guide	Basic requirements and precautions when disassembling, replacing, and scrapping the inverter.

Warning Signs in This Manual

DANGER	Major potential danger. If fail to observe the rules, it might cause serious and major body hurt or property loss, especially indicate the high voltage danger.	
WARNING	General potential danger. If fail to observe the rules, it might cause major body hurt or property loss.	
CAUTION	Ordinary potential danger. If fail to observe the rules, it might cause ordinary device damage or property loss.	

Glossaries and Abbreviations

Glossaries/Abbreviations	Description	
MPPT	Maximum Power Point Tracking	
Photovoltaic string	Multiple series and parallel solar cells	
EEPROM	Electrically Erasable Programmable Read-Only Memory	
hopelnsight	Hopewind Technology background monitoring and debugging software	

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1 Safety Precautions

In this chapter, it describes the safety precautions that must be observed when installing, operating and maintaining the inverter. Please read them carefully before operation and follow them in operation process; otherwise it might cause damage to the inverter, generator, related equipments and/or serious injury or loss of life.

When you use and operate the inverter, please take special attention to:



- 1. Only the qualified personnel are allowed to install, operate and maintain the inverters.
- Please be slow when hoisting or placing the inverter as fast operation might damage the inverter; do NOT incline or collide the product in transportation.
- Do NOT make any liquid, sundries or rubbishes enter inside as they might cause short circuit inside the inverter.
- 4. Inverter must be disconnected with AC grid before completion of installation and maintenance.
- 5. Related protective measures are required to avoid electric shock or fire accident.



Do NOT store flammable and explosive substances around the inverter!

1.1 Transportation



- When transporting, it is necessary to ensure that the inverter is packaged properly and the cabinet is fixed upwards to avoid strong vibration and collision.
- 2) In order to keep the inverter in good condition during transportation, it is important to use packaged transport and operate according to the label on the package. For the meaning of the logo, please refer to "2.6 Signs on Package".
- The transportation environment must meet the requirements. Please refer to "2.10 Environmental Requirements".

1.2 Storage



The storage environment of the string inverter must meet the corresponding requirements. Please refer to "2.10 Environmental Requirements".

About long-term storage:

Before or after the installation and commissioning, if the string inverter is in the no-power supply state for more than three weeks, it is regarded as long-term storage. Long-term storage of string inverters requires attention to the following issues:

- Put the desiccant into the cabinet and package the whole machine with packaging materials.
- When storing equipment, pay attention to ventilation and moisture. It is strictly forbidden to store water in the storage environment.
- Ensure that there are no flammable and explosive materials within 2 meters of the equipment storage.
- Pay attention to the harsh environment around you, such as quenching, sudden heat, collision, dust, etc., to avoid damage to the string inverter.
- Regular inspections, usually not less than once a week, to check whether the packaging is intact, to avoid pest bites. If it is damaged, it needs to be replaced immediately.
- If the storage time exceeds half a year, the package should be opened for inspection, repackaged, and desiccant replaced.

It is strictly forbidden to store without packaging.

1.3 Installation



- Before operating the internals of the string inverter, it must be confirmed that the input switch DC Switch of
 the string inverter and the circuit breaker corresponding to the AC side of the inverter are in the off state,
 and the string inverter is guaranteed. The housing is reliably grounded.
- 2. The string inverter must be grounded according to the specifications. The size of the grounding conductor must meet the requirements of safety regulations to ensure the safety of personnel.
- 3. Do NOT store flammable and explosive substances around the inverter.



- During installation, it is necessary to ensure that the string inverter installation environment is well ventilated and heat-dissipating, and should not be directly exposed to sunlight.
- 2. The fixing of the string inverter is recommended by two people working together to avoid mechanical damage. During the installation process, safety measures should be taken to prevent bruises.
- 3. During installation and maintenance, it is necessary to prevent liquid, dust or debris from entering the inside of the string inverter. Conductive liquids and debris may cause internal short circuit of the string inverter, resulting in equipment damage.
- 4. When connecting the wiring of the external cable to the string inverter, the installation torque of the power cable must be ensured. Excessive torque may cause fatigue damage of the screw. Too small torque may cause the contact resistance to become large, resulting in overheating.
- 5. The power cable terminals connected to the string inverter must comply with national standards. If the terminals are not in accordance with the standard, the power cable may be overheated. In severe cases, a fire may occur.
- 6. The installation site must meet the requirements of the operating environment. Please refer to "2.10 Environmental Requirements".

1.4 Operation



- During the operation of the string inverter, it is necessary to ensure that the door plate of the string inverter is locked to prevent personal injury such as electric shock, and to prevent salt, moisture, dust or other conductive substances in the air from entering the string inverter.
- 2. During the operation of the string inverter, it is strictly prohibited that the surrounding environment is corrosive.
- 3. It is forbidden to place inflammable, explosive and other articles within 2 meters of string inverter.
- 4. During the operation of the string inverter, it is forbidden to contact the internal boards, devices, cables and terminals of the string inverter, and to plug and unplug the external terminals.
- 5. In case of failure, abnormal smell and sound of the string inverter, please immediately disconnect the input switch DC switch of the string inverter and the corresponding circuit breaker of the grid connection cabinet at the AC side of the inverter.



- 1. The string inverter is allowed to be powered up after all installation work is completed and the cable is not connected correctly.
- 2. It is forbidden to perform any insulation resistance test or withstand voltage test on the string inverter. The wrong withstand voltage test will damage the string inverter.

 When performing insulation withstand voltage test on the external equipment of the string inverter, the wiring of the string inverter and external equipment must be disconnected.

1.5 Maintenance



- Before maintenance, the AC output side circuit breaker must be disconnected, then the input switch DC Switch must be disconnected, and then wait for at least five minutes to operate the string inverter.
- 2. In the maintenance process, please try to avoid unrelated personnel entering the maintenance site.
- 3. Maintain the string inverter under the condition that you are familiar with the contents of this manual and have the appropriate tools and testing devices.
- 4. For personal safety, please wear insulating gloves and wear shoes.



It is necessary to check and maintain the string inverter periodically, and refer to the "5 Maintenance and Troubleshooting" for the specific operation.

--This chapter end--

2 Product Description

2.1 Product Introduction

The hopeSun series string inverter is a three-phase string-type grid-connected inverter independently developed by Hopewind Technology. Its main function is to convert the DC power generated by the PV string into AC power and feed it into the power grid.

- hopeSun 60KTL, hopeSun 60KTL-M, hopeSun 70KTL and hopeSun 70KTL-M are 12-input string inverters:
- hopeSun 75KTL and hopeSun 80KTL-M are 14-input string inverters

Among them, hopeSun 60KTL-M, hopeSun 70KTL-M and hopeSun 80KTL-M are suitable for 500VAC/10kV (35KV) medium voltage grid-connected scenes, such as large-scale ground photovoltaic power stations and distributed photovoltaic power plants above 400kW;

hopeSun 60KTL, hopeSun 70KTL and hopeSun 75KTL are suitable for 400VAC low-voltage grid-connected scene, such as village-level photovoltaic power station or industrial and commercial rooftop photovoltaic power station below 400kW.

2.1.1 Schematic

The PV string input is connected to the inverter through a branch, and there is an MPPT circuit inside the inverter for MPPT tracking of the string, and then the inverter circuit realizes the conversion of DC to three-phase AC.

The schematic diagrams are shown in following figures:

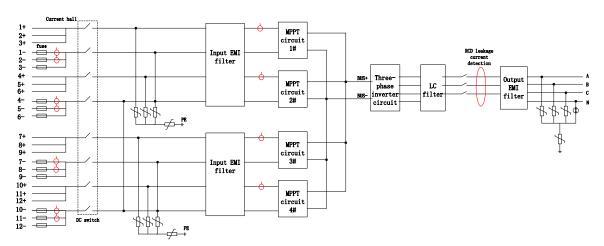


Figure 2-1 Schematic diagram of hopeSun 60KTL/hopeSun 70KTL

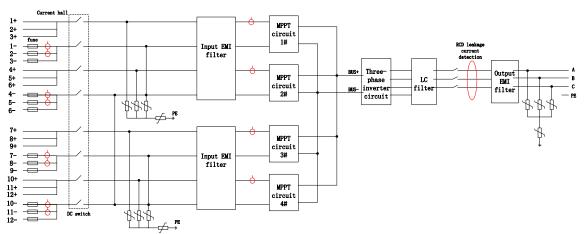


Figure 2-2 Schematic diagram of hopeSun 60KTL-M/hopeSun 70KTL-M

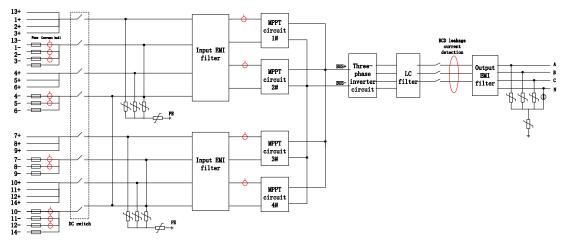


Figure 2-3 Schematic diagram of hopeSun 75KTL

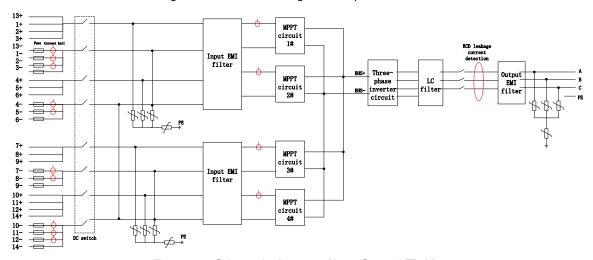


Figure 2-4 Schematic diagram of hopeSun 80KTL-M

2.1.2 Operating Mode

hopeSun three-phase string inverter has three working modes: standby mode, running mode, and shutdown mode. The three mode switching conditions are shown in Figure 2-5.

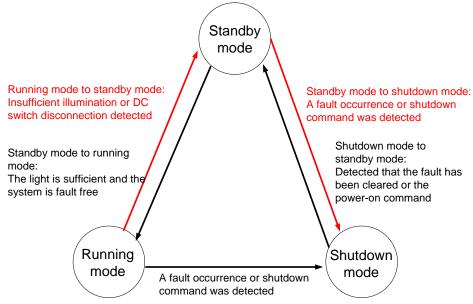


Figure 2-5 hopeSun string inverter operating mode

Operating mode	Description
Standby	 Standby mode mainly means that the external environment does not meet the operating conditions of the inverter. If the light is insufficient, the DC input switch is disconnected. In this mode, the inverter continuously self-tests and enters the operating mode once the operating conditions are met. In the standby mode, if the inverter detects a shutdown command or finds a fault after the power-on detection, it enters the shutdown mode.
Operation	In the operating mode, The inverter converts the DC power of the PV string into AC power and feeds it into the grid. The inverter performs MPPT operation to output the maximum power of the PV string. If the inverter detects a fault occurrence or shutdown command, it enters the shutdown mode. If it is detected that the PV string input power is lower than the grid-connected power generation condition, it enters the standby mode.
Shutdown If the inverter detects a fault occurrence or shutdown command or operation, it enters shutdown mode. In the shutdown mode, if the inverter detects that the fault has be the power-on command, it enters standby mode.	

2.2 System Configuration and Networking Application

2.2.1 Networking Application Description

Figure 2-6 shows the application diagram of the string inverter networking application, and Figure 2-7 shows the design scheme of the distributed PV power plant.

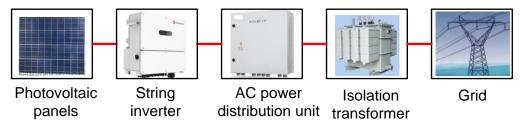


Figure 2-6 Schematic diagram of string inverter networking application

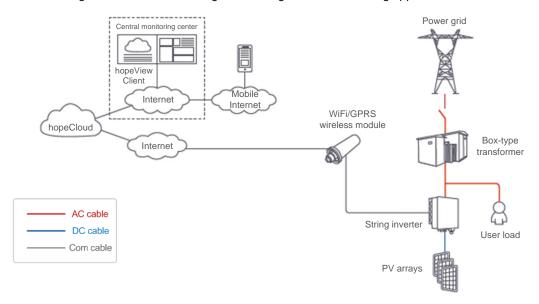


Figure 2-7 Distributed photovoltaic power plant networking design

2.2.2 Supported Grid Form

hopeSun 60KTL, hopeSun 70KTL and hopeSun 75KTL support the form of power grids TN-S, TN-C, TN-C-S, TT, IT;

hopeSun 60KTL-M, hopeSun 70KTL-M and hopeSun 80KTL-M only support IT form grid.

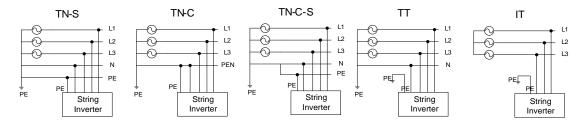


Figure 2-8 Schematic diagram of various grid forms

2.3 Naming Rules

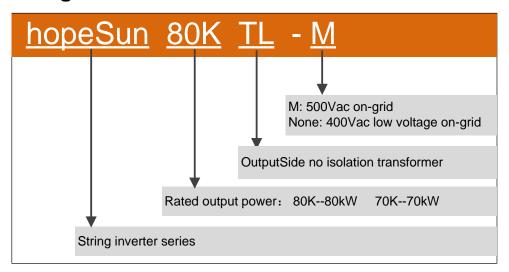


Figure 2-9 Naming rules

2.4 Nameplate Label



(Note: The data is for reference only; please refer to the physical or technical agreement of the corresponding product)

2.5 Machine Configuration

This section shows the internal components of the string inverter, the back device, and the bottom interface.

Note: hopeSun 60KTL, hopeSun 60KTL-M, hopeSun 70KTL, hopeSun 70KTL-M, hopeSun 75KTL and hopeSun 80KTL-M have same appearance, there are 14 groups of PV terminal blocks at the bottom (60KTL, 60KTL-M, 70KTL and 70KTL-M only use 12 of them, the used terminal blocks should be sealed).



There are components on the board that are very sensitive to static electricity. Anti-static measures must be taken before touching the board.

When touching the board, be careful not to scratch the electrical components.

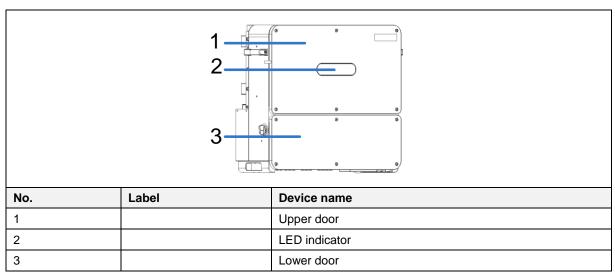


Figure 2-10 Front view of the whole machine

The LED indicators from left to right are described as follows:

Table 2-1 LED Indicator Description

Indicator light	Meaning	Status	Meaning
		Blue light on	The voltage of PV side is more than 200V, and the power grid connection is normal.
●	PV and grid connection	Blue light flashes quickly	The grid connection is normal, but the input voltage of PV side is less than 200V.
POWER	Connection	Blue light flashes slowly	The input voltage of PV side is greater than 200V, but the power grid is not connected.
		Blue light off	PV and power grid are not connected
•	Grid-connected operation	Blue light	Inverter is in grid-connected start-up state
运行 RUN		Blue light off	Unconnected inverter start-up
•	Communication	Blue light flashes slowly	Normal communication
通信 COM.	indication	Blue light off	Abnormal communication
•	Alarm	Red light flashes slowly	Warning: Working instruction of PID power supply
告警 ALARM	indication	Red light flashes quickly	Abnormal Warning: Conventional Warning

		Red light on	Serious Alarm: Malfunction	
Remarks:				
Slow flash is defined as follows: 1 second bright, 2 seconds out;				
Fast Flash is defined as follows: 0.5 seconds bright, 0.5 seconds out.				

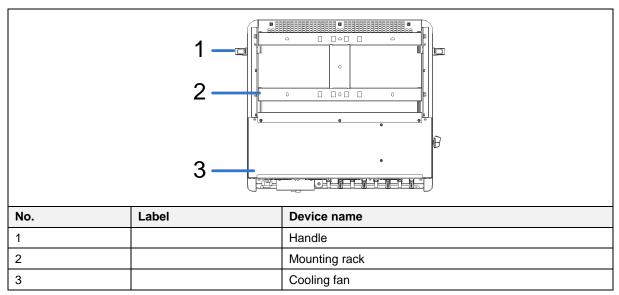


Figure 2-11 Back view of the whole machine

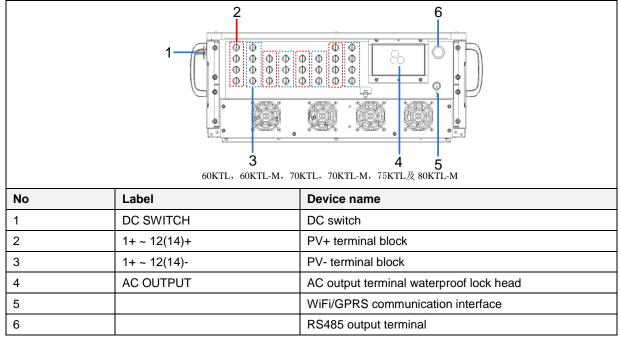
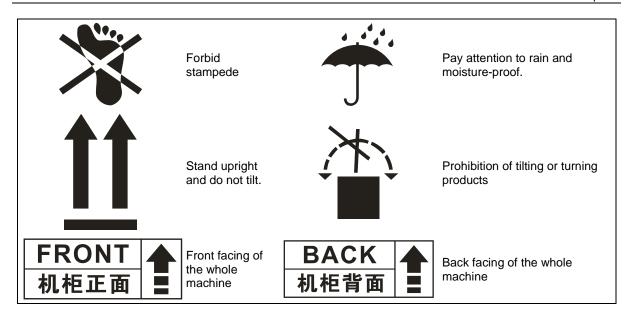


Figure 2-12 The bottom diagram of the whole machine (interface description)

2.6 Identification on the Package

On the outer packaging of the product, there are some labels to guide the user to transport and store the product. The meanings indicated by the logo are as follows:





2.7 Warning Labels in Inverter

In order to ensure the safety of the person and property when using the product and to avoid accidents, the following warning labels may be provided inside and outside the body of the string inverter to remind the user of the safety precautions during operation.

	PE: Here, the protective grounding terminal requires reliable grounding to ensure the safety of operators and equipment.
\triangle	Warning: This component may present a hazard other than high voltage, which the user should pay attention to.
A	High voltage hazard: This component may present a high voltage hazard and the user must pay special attention.
	Hot surface: Pay attention to the hot surface to prevent burns.
Ţ <u>i</u>	Refer to the user manual: Please refer to the corresponding instructions in the user manual before operation.
5 mins	Discharge identification: This equipment has an energy storage device. Before maintenance, it is necessary to wait for the energy storage device to discharge and prevent electric shock. The waiting time is not less than the indicated discharge time.

2.8 Technical Data

	Model	60KTL	70KTL	75 KTL	60KTL-M	70KTL-M	80KTL-M	
	Maximum input voltage		•	,	1100V	1		
	Minimum working voltage	180V						
	Working voltage range	200V~1000V						
	MPPT full load working voltage range	520V~850V 600V~850V			V	600V~850V		
Input	Rated input voltage		650V	1		770V		
parameters	Maximum input current							
	per MPPT	45A		45A		I5A 	45A	
	Maximum short circuit current per MPPT	60	DA	60A	6	60A	60A	
	Maximum input ways	1	2	14		12	14	
	Number of MPPT				4			
	Rated output power	60kW	70kW	75W	60kW	70kW	80kW	
	Maximum output apparent power	66kVA	77kVA	82.5kVA	66kVA	77kVA	88kVA	
	Maximum active power	66kW	77kW	82.5kW	66kW	77kW	88kW	
	Rated output voltage	3*23	30/400V 3W+	N+PE	3*2	288V/500V 3W	+PE	
Output	Output voltage range		300V~480V			375V~600V		
parameters	Rated output frequency			501	Hz/60Hz			
	Rated output current	86.6A	101.0A	108.3A	69.3A	80.8A	92.4A	
	Maximum output current	95A	111A	119A	76.2A	88.9A	101.6A	
	Power factor	-0.8~+0.8						
	Maximum total harmonic distortion	<3%						
=	Maximum efficiency	98.50%	98.50%	98.50%	98.80%	98.90%	99.00%	
Efficiency	Chinese Efficiency	98.20%	98.20%	98.20%	98.52%	98.52%	98.53%	
	Input DC switch	Supported						
	DC polarity reverse protection	Supported						
	DC surge protection	Class 2						
	Insulation impedance test	Supported						
Protection	AC short circuit protection	Supported						
	Output surge protection	Class 2						
	String fault detection	Supported						
	Protection against PID	Supported (night repair method)						
	RCD detection	Supported						
Displaying	Display			LED, V	/LAN + APP			
Display and communication	RS485 communication			Su	pported			
	Communication interface			WII	TI + APP			
	Dimensions (W * H * D)			705*6	50*285mm			
	Weight			*	≤75kg			
	Working temperature			-40°	°C~+60°C			
	Maximum working altitude		4	1000m (dera	ing above 3000	m)		
Conventional	Noise index			<u> </u>	≤60dB			
parameters	Cooling mode			Smart	air cooling			
	Protection grade				IP65			
	topological structure			No tr	ansformer			
	Input terminal				gging terminal			
Output terminal Waterproof lock +OT/DT terminal			minal					
Technical indicators	Standard of satisfaction		EN/IEC 62	•	62109-2, NB/T			

2.9 Mechanical Parameters

Size and weight

Model	Width * height * depth (mm)	Net weight (kg)	
hopeSun 60KTL			
hopeSun 70KTL			
hopeSun 75KTL	705*650*285	≤75	
hopeSun 60KTL-M			
hopeSun 70KTL-M			
hopeSun 80KTL-M			

Note: size does not contain hangers, handles, pads and other components. Dimensional error: + 10mm.

Inverter structure and mounting rack installation size

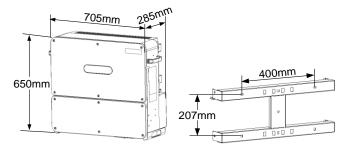


Figure 2-13 Structural dimensions of hopeSun series (right, front, back, unit: mm)

2.10 Environmental Requirements

Transportation environment	Requirements			
Type of shipping	Waterways, railways, highways, aviation, etc.			
Ambient temperature	-40°C~+70°C			
Relative humidity	≤95% at +40° C			
Mechanical condition	The vibration should not exceed the following	ng limits:		
	2Hz≤f<9Hz, displacement 7.5mm;			
	9Hz≤f<200Hz, acceleration 20m/s²;			
	200Hz≤f<500Hz, acceleration 40m/s²;			
Storage environment	Requirements			
Storage place	Store in a warehouse with air circulation, no materials, and no corrosive materials. Avoic stay away from strong magnetic fields.			
Ambient temperature	-40℃~+70℃			
Relative humidity	≤95%			
Mechanical condition	The vibration should not exceed the following limits:			
	10Hz≤f<57Hz, displacement 0.075mm;			
	57Hz≤f<150Hz, acceleration 10m/s²;			
Working environment	Requirements			
Working environment	Normal operation	Shutdown state		
Installation place	Do not install the inverter in an area where stored. The installation site can be indoors or outdo environment. Avoid direct sunlight, rain and recommended to install it in a sheltered local	oors, preferably in a well ventilated snow to extend the life of the inverter. It is		
Ambient temperature	-40 °C ~ +60 °C (after 40 °C, the maximum continuous input power and branch current derating 2% per °C) -40 °C ~ +70 °C -40 °C ~ +70 °C			
Relative humidity	Relative humidity: 5%~95%			
Altitude	≤4000m, must be derated more than 3000m			
Mechanical condition	The vibration should not exceed the following 10Hz≤f<57Hz, displacement 0.075mm; 57Hz≤f<150Hz, acceleration 10m/s2;	ng limits:		

⁻⁻ This chapter end --

3 System Installation

3.1 Unpacking Inspection

In the case of confirming that the outer packaging is intact, please carry out the unpacking inspection. Unpack the box and check that the string inverter looks good. When opening the package, be careful to use the tool to avoid scratching the string inverter;

The string inverter has been rigorously tested and inspected at the factory, but there may be accidental damage during transportation, so please check the string inverter the first time after receiving the goods. If you find any damage or omission, please contact Hopewind Technology as soon as possible, our staff will be happy to serve you in the first time.

3.2 Installation Tool Preparation

Tool or device	Use	Remarks
4# Inner hexagon spanner	Lower doorplate disassembly	
Phillips screwdriver (PH2)	Fasten the grounding screws and pegboard screws	Bolt specifications: M6 and M8
Tube type crimping pliers	Tube type crimping pliers	
Socket wrench	Output cable connection	Bolt specifications: M8
MC4 crimping pliers	Crimp the MC4 terminals	The input cable needs to be crimped into the MC4 terminal before it can be connected to the PV+/PV- terminal on the inverter
MC4 removal tool		
Wire stripper	Wire stripping	
Multimeter	Measure voltage to ensure wiring and installation safety	
Safety equipment	Necessary labor protection for construction	Insulating shoes, gloves, etc

3.3 Installation Environment Requirements

- The environmental requirements for the installation of string inverter are shown in "1 Safety Precautions".
- The installation mode and position must be suitable for the weight and size of the string inverter. See "2.9 Mechanical Parameters".
- The string inverter should be installed in a well ventilated environment to ensure good heat dissipation. Avoiding inverter direct sunlight, rain and snow can prolong the life of inverter. It is recommended to choose sheltered installation sites. If they cannot be satisfied, please set up a sun shading shelter.
- During the operation of the string inverter, the temperature of the chassis and the radiator will be relatively high. Do not install the inverter in the position which will be touched unintentionally.

3.4 Reserved Space Requirement

When installing the string inverter, the space around the string inverter must be reserved for heat dissipation and maintenance.

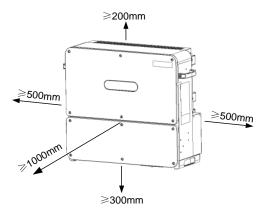


Figure 3-1 Single string inverter installation space

When installing multiple string inverters in a same surface, the side by side installation is recommended.



Figure 3-2 String inverters side by side installation space

When installing multiple string inverters in two lines, the triangle installation is recommended.

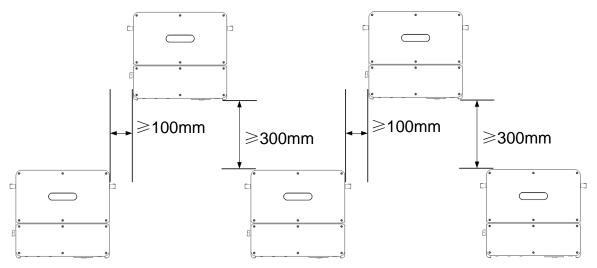


Figure 3-3 String inverters triangle installation space

3.5 Fixed Method

A hanging board is attached to the package of the string inverter. Fixed hanging board should be installed before the inverter is mounted and fastened on the hanging board. According to the actual installation environment, two installation modes can be selected, i.e. column-holding/rod-holding and wall-hanging.



- 1. For the precautions when installing the inverter, refer to "1 Safety Precautions"; for installation environment requirements, please refer to "3.3 Installation Environment Requirements".
- 2. During installation, it must be confirmed that the site installation location can carry the total weight of the inverter and accessories to avoid falling during installation or use.
- 3. The fixing of the inverter is recommended to be operated by 2 people together to avoid mechanical damage. During the installation process, safety measures should be taken to prevent bruises.
- Install it vertically or at least 15° backwards to help dissipate heat from the machine. Do not install the
 inverter obliquely (forward tilting, backward tilting too large, tilting), horizontal installation, or inverted
 installation.

3.5.1 Hose Clamp Mounting

Installation steps

- Take out the hanging plate in the package and confirm the front, back, and top of the hanging plate;
- Use at least 2 PCS hose clamps on the back side of the slats through the ferrule mounting holes (You need prepare the hose clamps by yourself);
- 3. Place the hanging plate in the installation position and fasten the band;
- 4. Before hanging the inverter, please confirm that the bearing range meets the requirements;
- 5. Hang the inverter on the hanging plate and fasten the connecting plate and inverter from both sides with 4 PCS M8 screws (supplied accessories);
- 6. The installation process ends and the actual effect is as shown below:

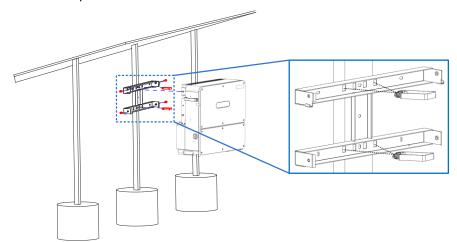


Figure 3-4 String inverter hose clamp mounting diagram

3.5.2 Screw Rod Mounting

Installation steps

- 1. Take out the hanging plate in the package and confirm the front, back, and top of the hanging plate;
- 2. Use the 3 PCS M8 screws (supplied accessories) to secure the pendant to the mounting position;
- 3. Before hanging the inverter, please confirm that the bearing range meets the requirements;

- 4. Hang the inverter on the hanging plate and fasten the connecting plate and inverter from both sides with 4 PCS M8 screws (supplied accessories);
- 5. The installation process ends and the actual effect is as shown below:

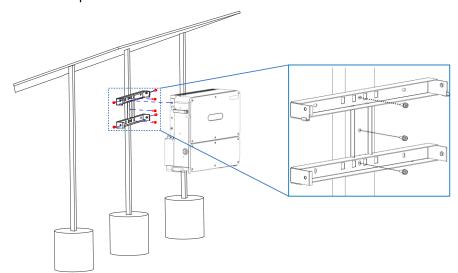


Figure 3-5 String inverter screw mounting diagram

3.5.3 Bracket Mounting

This type of mounting allows the inverter to be mounted on a load-bearing wall or bracket. If you need to install the wall, please purchase the M8 expansion nails on the wall according to the installation environment and wall load.

Installation steps

- Take out the hanging plate in the package and confirm the front, back, and top of the hanging plate:
- 2. If necessary, punch holes in the wall or bracket according to the size of the mounting hole of the hanging plate;
- 3. Wall mounting: Fasten the mounting plate to the wall using 4 PCS M8 expansion pins;
- 4. Bracket mounting: Fasten the mounting plate to the bracket using 4 PCS M8 screws (supplied accessories);
- 5. Before mounting the inverter, please ensure that the installation surface is strong and meets the load-bearing requirements;
- 6. Hang the inverter on the hanging plate and fasten the connecting plate and inverter from both sides with M8 screws (supplied accessories);
- 7. The installation process ends and the actual effect is as shown below:

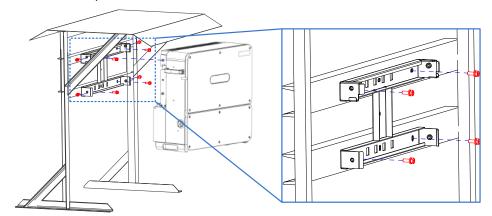


Figure 3-6 String inverter wall mounting diagram

3.6 Electrical Connections

3.6.1 Cable Requirements

The choice of cable should comply with relevant national standards and meet the load requirements.

Power cable requirements

Refer to the electrical data in the product data, and then consider the ambient temperature, current, margin and other factors to select the cable specifications.

Communication cable requirements

Because weak communication signals are susceptible to external interference, the communication cable requires a shielded cable and grounds its shield as shown in the following figure. Also refer to the relevant document "GB 50217-2007 Cable Design Specification".

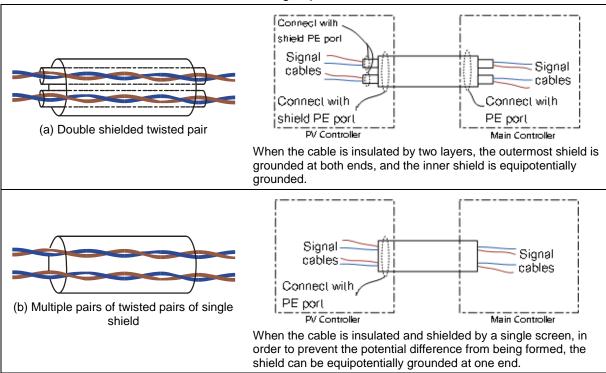


Figure 3-7 Twisted pair with shield

The RS485 communication cable generally has four thin wires (blue, brown, gray, and black, respectively) and one shielded grounded copper wire. When wiring, cut off the gray line, use the blue line, brown line and black line, as shown below, and wrap the shield grounding copper wire on the black line (need to ensure that the copper wire is longer than the black line, To prevent the copper wire from being pulled off, connect the RS485 PE terminal.



Figure 3-8 RS485 communication cable schematic

3.6.2 Cable Selection

Name	Label	Recommended Cable Specifications	Note
PV branch input cable	1+ ~12(14)+ 1- ~12(14)-	Industry general photovoltaic cable, model: PV1-F. It is recommended to use 4.0mm ² copper cable for each PV + and PV branch.	
AC output cable	A、B、C、N	4 core outdoor cable (A, B, C, N) or 3 core outdoor copper cable (A, B, C). Recommended cross sectional area of conductor: 35mm ² .	The AC output has only 1 waterproof locks with a specification of 42mm~50mm. The output is a Φ8 terminal. When the screw is locked, use the sleeve to correct the force.
RS485 communication cable	X3-P2 X3-P3	It is recommended to use a special communication cable or 4-core or 2-core shielded twisted pair cable with a cross-sectional area of not less than 0.75mm ² .	The RS485 communication cable has only one waterproof lock and the size is 13mm~18mm.
PE ground cable	PE	It is recommended to use at least one grounded dedicated copper cable with a cross-sectional area of 16 mm ² .	

3.6.3 Torque Requirement

When tightening the cable connections, the tightening torque needs to meet the requirements of the table below.

Table 3-1 Threaded tightening torque list

Thread specification	Performance le	evel 4.8	Performance level	8.8	
	General connection	High tightness connection	General connection	High tightness connection	Unit
M3	6	8			kgf.cm
M4	12	14			kgf.cm
M5	25	30			kgf.cm
M6	50	60			kgf.cm
M8			110	150	kgf.cm
M10			300	390	kgf.cm
M12			550	650	kgf.cm
M16			1600	2000	kgf.cm

Note: The internal bolts of our series string inverters with external nominal diameter of 8mm or more are 8.8 level Dacromet bolts.

3.6.4 Preparation before Operation



- When connecting cables, do not operate energized and follow the relevant requirements in "1 Safety Precautions".
- Before connecting the cables, please complete the following preparations to avoid personal injury.
 - 1) Before making electrical connections, make sure that the "DC SWITCH" of the inverter is in the "OFF" state, otherwise the high voltage of the inverter may cause a shock hazard.
 - Determine the positive and negative poles of the input cable and mark them. Make sure the input cable is disconnected from the PV string (Ensure that the cable is not live when crimping the input MC4 terminal).
 - 3) Verify that the open circuit voltage of the PV string does not exceed the specified limit.
- 3. When connecting the input cable, make sure that the positive and negative terminals of the input cable correspond to the positive and negative terminals of the PV inverter of the string inverter.
- Note: The following figures are using 9-input string inverter for example, which is similar with the structure of other models.

3.6.5 Connecting Ground Wire

By protecting the ground wire, the inverter is connected to the grounding bar to achieve the purpose of grounding protection. The ground wire connection is affixed with a PE mark. The ground cable diameter is not less than 16mm². The bolt size is M6.

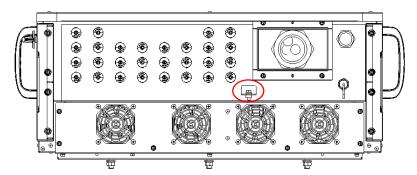


Figure 3-9 Protective grounding

For the grounding of multiple string inverters, use a single point grounding instead of winding the ground wire into a ring shape. As shown below.

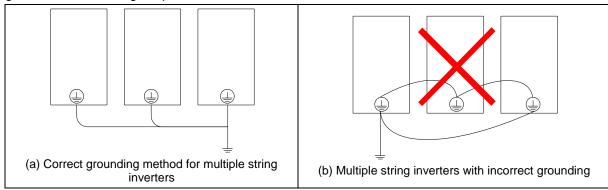


Figure 3-10 Multi-string inverter grounding

3.6.6 Open the Lower Door



- 1) Do not open the chassis door on the top of the inverter.
- 2) Before the inverter opens the door, it must be ensured that the AC and DC are powered off.
- Please keep the 6 screws on the chassis door. Do not leave unused screws inside the chassis.

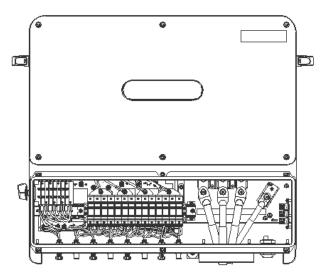


Figure 3-11 Disassemble the lower door panel

3.6.7 Connect the AC Output Cable

Precautions

- An independent three-phase circuit breaker is required outside the AC side of each inverter to ensure reliable disconnection between the inverter and the power grid. And the circuit breaker specifications meet the technical requirements.
- It is forbidden to share one circuit breaker for multiple inverters
- It is forbidden to connect the load between the inverter and the circuit breaker.
- The user must prepare the OT terminal by himself, the model number is M8, and the maximum cable is 95mm².

Operations

- 1) Crimp the OT terminal and wrap the crimp with a heat shrink tubing or insulating tape.
- 2) Unscrew the locking cap on the "AC OUTPUT" waterproof lock on the bottom of the inverter.
- 3) Pass the completed AC cable into the lock cap and the "AC OUTPUT" waterproof lock on the bottom of the inverter.
- Connect the AC cable to the tightening torque of 8N*m on A, B, C, and N of the AC terminal block.
- 5) Lock the locking cap. Check for gaps in the waterproof lock. If there is a gap in the waterproof lock, use a fireproof mud to block the gap.

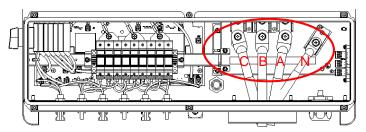


Figure 3-12 AC terminal block connection

3.6.8 Connecting Communication Cable

Choice of communication method

The inverters support PLC communication mode and RS485 communication mode.

- Precautions
- PLC communication mode and RS485 communication mode can only choose one type, cannot be used at the same time
- Do not connect RS485 communication cable when selecting PLC communication mode
- When selecting RS485 communication, do not connect the AC power cable to the PLC concentrator of the data collector.

Cable connection instructions

The inverter is connected to a communication device (such as a data collection cabinet or a PC) via an RS485 communication line. On the RS485 adapter board X3, two RS485 interfaces (labeled P2, P3), as shown below.

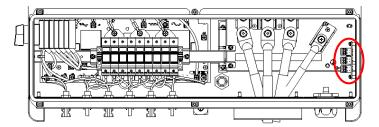


Figure 3-13 X3 signal adapter board position and installation instructions

Pass the RS485 cable through the RS485 waterproof lock on the bottom of the inverter (the operation steps are similar to the AC OUTPUT waterproof lock) and connect to the RS485 interface on the RS485 adapter board X3. The connection of multiple inverters is recommended to be connected in series as shown below.

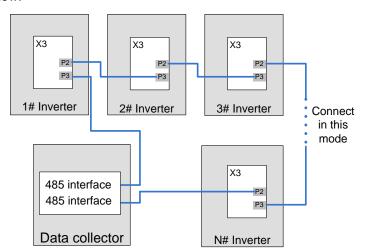


Figure 3-14 Schematic diagram of multiple inverter serial signal cable connections

Lock the locking cap when the connection is complete. Check for gaps in the waterproof lock. If there is a gap in the waterproof lock, use a fireproof mud to block the gap.

3.6.9 Connect the DC Input Cable

In order to make full use of the DC input power, the PV strings of the same input MPPT should be identical in structure, including the same model, the same number of panels, the same tilt angle, and the same azimuth.



- 1. When the sun shines on the panel, it will generate voltage, which may cause life-threatening. Therefore, if the DC input line is connected under light conditions, you need to ensure that the input line is not charged (you can cover the panel with an opaque cloth and then proceed operating)
- 2. Before connecting the input line, make sure that the DC side voltage is within the safe voltage range (ie within 60 VDC) and the inverter "DC SWITCH" is in the "OFF" state, otherwise the high voltage generated may cause a shock hazard.
- 3. When the inverter is running in the grid, it is forbidden to perform maintenance operations on the DC input line, otherwise it will cause electric shock hazard.
- 4. If you want to remove the positive and negative connectors, make sure that "DC SWITCH" has been placed in the "OFF" state.



Please ensure that the following conditions are met, otherwise it may cause a fire hazard.

- Each component of the string in series is of the same specification.
- The maximum opening voltage of each PV string cannot be greater than 1100 VDC under what circumstances.
- The maximum short-circuit current of each PV string shall not exceed 18A under any conditions.
- Ensure that the polarity input on the DC input side is correct, that is, the positive pole of the PV module is
 connected to the positive pole of the DC input terminal of the inverter, and the negative pole is connected
 to the cathode of the DC input terminal of the inverter.

Precautions for grounding the PV string

If the inverter is directly connected to the N-line of the power grid and connected to the PGND line (such as the low-voltage distribution network or the N-line and ground-connected power grid), the positive or negative pole of the PV string is prohibited from being grounded, otherwise the inverter will not be able to normal work.

DC input terminal selection

Number of input channels	DC input terminal
1	PV1
2	PV1、PV2
3	PV1、PV2、PV3
4	PV1 ~ PV3、PV4
5	PV1 ~ PV4、PV5
6	PV1 ~ PV5、PV6
7	PV1 ~ PV6、PV7
8	PV1 ~ PV7、PV8
9	PV1 ~ PV8、PV9
14	PV1 ~ PV13、PV14

Crimp MC4 terminal step

The input cable needs to be crimped into the MC4 terminal for connection to the string inverter PV+/PV-terminals. Before operation, ensure that "3.6.4 Preparation before Operation" has been completed.

1. The positive and negative poles of the input cable are determined and identified.

Note: Please do not judge the positive and negative according to the cable color in this manual. Be sure to take the actual measurement as the standard.

2. Use a wire stripper to strip the wire.

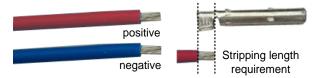


Figure 3-15 Stripping

3. According to the correct polarity, crimp the cable to the corresponding core.

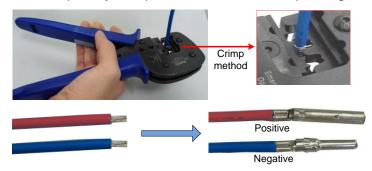


Figure 3-16 Crimp terminal

4. With the correct polarity, insert the core into the male and female ends of the MC4 connector and tighten the connector back cover.



Figure 3-17 Assembly connector

Insert MC4 terminal

Insert the positive and negative connectors into the positive and negative terminals of the DC input terminal of the inverter until you hear a "click", indicating that the terminal is stuck in place.



After the cable connection of the string inverter is completed, check if there is a gap at the waterproof lock. If there is a gap in the waterproof lock, use a fireproof mud to block the gap. If there are unconnected input terminals, seal the unconnected input terminals.

-- This chapter end --

4 Commissioning Guide

4.1 Check before Starting



- Before proceeding to the next step of power on, please read carefully this manual "1 Safety Precautions" and do a detailed check according to the table below.
- In order to avoid danger, the multimeter and other instruments must be used to detect the voltage of the metal parts inside the casing (protective ground) of the string inverter.

Once the string inverter is installed, the following items need to be checked carefully before power up.

Mechanical inspection

- □ Please read "1 Safety Precautions" carefully.
- Ensure that the environment of the string inverter is in the normal range.
- Check if there are any foreign objects in the top and bottom of the string inverter cabinet.
- The string inverter has enough space around for maintenance and heat dissipation.
- □ No inflammables and explosives within 2m.
- □ The cables are clearly marked and correct.
- It is confirmed that there is no condensation inside the string inverter. If it has been found, it will be removed with heating tools.
- Ensure that all wiring screws are tightened according to torque requirements.
- ☐ Ensure RS485 wiring is correct and reliable.
- □ Make sure there is no gap between the input terminal and the waterproof lock.

Electrical inspection

- Ensure that the connection of the string inverter is reliable and the polarity is correct.
- □ The power cables and signal lines are all in conformity with the electrical safety regulations.
- □ Signal terminals and power lines are properly matched with terminals.
- The isolation area and warning signs have been set up around the string inverter to prevent others from misoperation or proximity.

4.2 Power-on System

To ensure that the electrical connection is completed, the power on operation can be performed and the inverter will be turned on.

- Step 1: Set the "DC SWITCH" of the inverter to the "ON" state.
- Step 2: Close the AC circuit breaker between the inverter and the power grid.

Carry out the above steps, if the system does not have faults, the inverter will start automatically when the starting condition is satisfied.

4.3 System Shutdown

Attentions

- After the inverter is powered off, there will be residual electricity and residual heat in the case, which may cause electrical shock or burns. Please be sure to operate the inverter after 5 minutes in the inverter system.
- When the power system is running, please follow the instructions and safety rules in this chapter.
- **Step 1:** Turn off the inverter by means of data collector or APP software.
- Step 2: Disconnect the circuit breaker between the inverter and the power grid.
- Step 3: Set the inverter's "DC SWITCH" to the "OFF" state.

--This chapter end--

5 Maintenance and Troubleshooting

5.1 Maintenance Project and Cycle



- Please read "1 Safety Precautions" carefully before maintenance, and use a multimeter and other
 instruments to detect the voltage between the metal parts that need to be touched and the metal parts that
 may be in contact with the ground to avoid electric shock.
- When maintaining, please pay attention to the string inverter warning label, beware of high voltage and personal injury.
- During maintenance, make sure that the DC input switch DC Switch is off, and the circuit breaker is disconnected between inverter and grid.
- 4. After the maintenance is completed, close the DC input switch of the inverter and the circuit breaker between the inverter and the grid.

String inverters need to be regularly maintained. Common maintenance items and cycles are shown in the table below.

Check parts	Check item	Check item	Treatment	Inspection cycle	
	Appearance	Observe whether the inverter appearance is damaged or deformed.	Please replace it in time when it is serious.	Once every six months to one year.	
Overall inspection	System	Is there any foreign body or dust on the surface of inverter box?	Cleaning up foreign matter and dust		
	cleaning	The heat sink is covered with dust and dirt.	Remove occlusion and dust removal	year.	
System running	Operating status	Does the inverter have abnormal noise during operation?	In case of seriousness, please replace it in time.	Once every six months to one year.	
	Operating parameters	When the inverter is running, check that the parameters are set correctly.	Exclude exception settings		
	Fall off, loose	Check if the cable connection is disconnected or loose.	Fasten the connection as specified	Half a year after	
Connection part	Damage Check the cable for damage. Focus on checking the surface of the cable that is in contact with the metal surface for traces.		In case of seriousness, please replace it in time.	the first commissioning,	
	Terminal	Check if the waterproof cover of the unused RS485 port is locked.	Guaranteed to be sealed	thereafter.	

Table 5-1 String inverter maintenance project and cycle

5.2 Troubleshooting

Boost side

Fault word	ID	Fault name	Fault/alarm reason	Troubleshooting
Fault word	0	Auxiliary power supply overvoltage fault	\pm 12V of auxiliary power supply is too high or too low	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
1	2	Output hardware overvoltage	The output voltage exceeds the protection point set by the hardware.	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.

Note: Before wiping the heat sink, turn off the inverter normally, then disconnect the circuit breaker between the inverter and the grid, and then put the "DC SWITCH" of the inverter into the "OFF" state. After powering off, wait at least 5 minutes before wiping the heat sink to avoid accidents.

Fault word	ID	Fault name	Fault/alarm reason	Troubleshooting
	3	Hardware overcurrent (secondary)	Unit inductor current is too large	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	4	Unit 1 hardware overcurrent	Unit 1 current is overcurrent and reaches the hardware wave-by-wave current limit time	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	5	Unit 2 hardware overcurrent	Unit 2 current is overcurrent and reaches the hardware wave-by-wave current limit time	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	6	Unit 3 hardware overcurrent	Unit 3 current is overcurrent and reaches the hardware wave-by-wave current limit time	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	7	Unit 4 hardware overcurrent	Unit 4 current is overcurrent and reaches the hardware wave-by-wave current limit time	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	2	EEPROM parameters back to default values	EEPROM read and write error	Fault reset or power-off processing
	3	Historical fault storage failed	Historical fault storage failed	Fault reset or power-off processing
Fault word	12	Input polarity reverse	Input polarity reverse	Check if the access is reversed
2	13	Positive busbar grounding fault	Abnormal insulation resistance of positive bus to ground	Check whether there is grounding fault in the positive bus.
	14	Insulation failure of negative bus to ground	Abnormal insulation resistance of negative bus to ground	Check whether there is grounding fault in the negative bus.
	0	Lightning arrester alarm	Fault or status error of feedback lightning arrester	 Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	6	Booster side alarm	Boost unit open circuit	Please contact the Hopewind technician.
	7	Boost side short circuit alarm	Boost unit short circuit	Please contact the Hopewind technician.
Warning word 1	8	Abnormal alarm of battery string	Battery string exception	 Check whether the battery string configuration is abnormal. Check whether the battery board access is abnormal. confirm whether the battery string current sampling is abnormal.
	9	Alarm of positive bus to ground insulation	Abnormal impedance of positive bus to ground insulation	Find the cause of impedance anomaly
	10	Alarm of negative bus to ground insulation	Abnormal impedance of negative bus to ground insulation	Find the cause of impedance anomaly

Inverter side

Fault word	ID	Name of failure / alarm	Fault/alarm reason	Troubleshooting
System fault status word	0	RAM self test failed	Check RAM chip read and write error	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	1	EEPROM parameters back to default values	default value after	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.
	2	EEPROM read and write failed		Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.

Fault word	ID	Name of failure / alarm	Fault/alarm reason	Troubleshooting	
	3	FPGA version does not match	FPGA and DSP versions do not match	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	5	Internal communication failure	Internal communication failure	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	0	Hardware overcurrent (secondary)	Inductor current peak exceeds hardware protection threshold	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	3	Phase A hardware overcurrent	Phase A inductor current triggers wave-by-wave current limiting protection	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
Hardware	4	Phase B hardware overcurrent	Phase B inductor current triggers wave-by-wave current limiting protection	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
fault status word	5	Phase C hardware overcurrent	Phase C inductor current triggers wave-by-wave current limiting protection	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	6	Busbar hardware overvoltage	Bus voltage exceeds hardware overvoltage threshold	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	7	Busbar midpoint overvoltage		Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	0	Grid AB line voltage overvoltage	The AB line voltage of the power grid exceeds the overvoltage point set by the	Confirm whether the AC side has a fault such as a box-type substation trip or others Confirm whether the HVRT	
			system.	occurs on the inverter	
	1	Grid BC line voltage overvoltage	The BC line voltage of the power grid exceeds the overvoltage point set by the	 Confirm whether the AC side has a fault such as a box-type substation trip or others Confirm whether the HVRT 	
			system.	occurs on the inverter	
	2	Grid CA line voltage overvoltage	The CA line voltage of the power grid exceeds the overvoltage point set by the system.	 Confirm whether the AC side has a fault such as a box-type substation trip or others Confirm whether the HVRT occurs on the inverter 	
	3	AB line voltage undervoltage	The grid AB line voltage is lower than the undervoltage point set by the system.	Confirm whether the inverter has a phase loss or whether the box-type substation contacts are suitable.	
Grid fault status word	4	BC line voltage undervoltage	The grid BC line voltage is lower than the undervoltage point set by the system.	Confirm whether the inverter has a phase loss or whether the box-type substation contacts are suitable.	
	5	CA line voltage undervoltage	The grid CA line voltage is lower than the undervoltage point set by the system.	Confirm whether the inverter has a phase loss or whether the box-type substation contacts are suitable.	
	6	Grid abnormality	Grid frequency and voltage exceed system setting range	Confirm whether the access to the grid is the nominal grid of the inverter; Confirm whether the grid is connected	
	7		Grid voltage imbalance	Confirm whether the grid is	
	8	exceeds limit Grid overfrequency	The grid frequency exceeds the over-frequency point set by the system	abnormal 1. Check whether there is a fault such as a box-type substation trip on the AC side of the inverter through fault recording and event recording. 2. Confirm the frequency range and confirm the time setting is reasonable.	

Fault word	ID	Name of failure / alarm	Fault/alarm reason	Troubleshooting	
	9	Grid underfrequency	The grid frequency is lower than the underfrequency point set by the system	1. Check whether there is a fault such as a box-type substation trip on the AC side of the inverter through fault recording and event recording. 2. Confirm the frequency range and confirm the time setting is reasonable.	
	11	Island effect protection	Loss of power in the grid	Detecting the cause of grid voltage loss, such as box-type substation trip, etc	
	13	Grid voltage anomaly	Grid voltage abrupt change	Confirm that the grid is normal	
	14	Low voltage ride through protection	Grid voltage exceeds low penetration protection threshold	Confirm that the grid is normal	
	15	High voltage ride through protection	Grid voltage exceeds high wear protection threshold	Confirm that the grid is normal	
	0	Module A phase software overcurrent	The effective value of the inductor current exceeds the protection threshold	Fault reset	
	1	Module B phase software overcurrent	The effective value of the inductor current exceeds the protection threshold	Fault reset	
	2	Module C phase software overcurrent	The effective value of the inductor current exceeds the protection threshold	Fault reset	
	3	Module current imbalance	Three-phase current imbalance exceeds the threshold	Fault reset	
Inverter fault status word	5	Module temperature is too high	The radiator temperature is higher than the protection threshold.	Confirm that the spoiler fan is normal	
	6	The temperature inside the machine is too high	Ambient temperature is higher than protection temperature.	Confirm that the spoiler fan is normal	
	9	Residual current abnormality	Residual current exceeds limit	1. If it happens accidentally, it may be caused by the accidental abnormality of the external line. After the fault is cleared, it will resume work without manual intervention. 2. If frequent or long time cannot be restored, please check whether the PV impedance is too low.	
	1	Bus operation short circuit	Bus voltage sudden drop out of limit	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	5	Bus running overvoltage	The bus voltage exceeds the set threshold.	 Normal work after resetting. If it occurs frequently, please contact the Hopewind technician. 	
Bus fault word status	6	Bus running undervoltage	The bus voltage is below the set threshold.	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
word status	7	The bus voltage is unbalanced	Positive and negative bus voltage imbalance exceeds the set threshold.	Normal work after resetting. If it occurs frequently, please contact the Hopewind technician.	
	8	High DC input voltage	DC input voltage exceeds the setting threshold.	 Check whether the components are over allocated. If it occurs frequently, please contact the Hopewind technician. 	
Other	0	Grid-connected relay open circuit	1. Check whether the co		

Fault word	ID	Name of failure / alarm	Fault/alarm reason	Troubleshooting
		Grid-connected relay short circuit	The master/slave relay has a	Check whether the components are over allocated.
	'		short circuit	If it occurs frequently, please contact the Hopewind technician.
	3	SPD alarm on the AC side	The SPD feedback status error on the AC side is detected.	Check whether the components are over allocated.
	3			If it occurs frequently, please contact the Hopewind technician.
	4	Internal fan failure	Fan failure or abnormal feedback signal	Check whether the components are over allocated.
				If it occurs frequently, please contact the Hopewind technician.
	5	External fan failure	Fan failure or abnormal feedback signal	Check whether the components are over allocated.
	3			If it occurs frequently, please contact the Hopewind technician.

⁻This chapter end--

6 Inverter Instruction

6.1 Disassemble the Inverter

Before operating, make sure that the circuit breaker between the inverter and the grid is disconnected, and the "DC SWITCH" is placed in the "OFF" state.

- 1) Disconnect all electrical connections to the inverter, including the AC output line, RS485 communication line, DC input line and protective ground.
- 2) Remove the inverter from the backplane.

6.2 Replace the Inverter

After the old inverter is dismantled, if the new inverter needs to be replaced, the order of operation in Chapter 3, 4 can be achieved.

6.3 Package the Inverter

- If you still keep the original packaging of the inverter, please put it in the original packaging, and pack it firmly with adhesive tape.
- If you can't find the original package, pack it firmly in a hard carton suitable for the inverter's weight and size.

6.4 Scrap the Inverter

- When the service life of the inverter expires or failures are replaced, it can be disposed of in accordance with the applicable electrical waste disposal bills in the place where the inverter is installed, or it can be handed over to Ho Wang Electric Customer Service Personnel.
- -- This chapter end --

Quality warranty:

If the product has any fault in the warranty period, we shall provide cost-free repair or replacement service.

Any faults arising from the following conditions shall be out of the warranty:

- Dismantle the product without our permission or maintain in wrong way;
- Out of the warranty period;
- Use the product out of the application scope stipulated in related international standard;
- Fail to install and operate the product according to the user manual;
- Use the product in improper environment;
- Use non-standard or those components/software not provided by our company;
- Damaged due to the failure of external devices;
- Any accidental damage arising from personal dismantlement or maintenance by yourself.

When the client requires repair service for abovementioned faults, we shall offer paid repair service after it's determined by our service department. Please contact us in advance if you want repair or alteration service.

Contact us:

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